





# The Social and Technological Incentives for Cybercriminals to Engage in Ransomware Activities

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#### Outline

- Background, Motivation and Aim
- Methodology
- Findings
- Conclusion and Future Work

## Background



NHS cyber-attack: GPs and hit by ransomware

( 13 May 2017



NHS services across England and Scotland have been hit by a large-scale cyber-attack that has disrupted hospital and GP appointments.

The prime minister said the incident was part of an untargeted wider attack affecting organisations globally.

Some hospitals and GPs have been unable to access patient data, after their computers were locked by a ransomware program demanding a payment worth £230.

But there is no evidence patient data has been compromised, NHS Digital said.

The BBC understands about 40 NHS organisations and some GP practices have been hit. The NHS in Wales and Northern Ireland has not been affected.

There is no indication of who is behind the attack yet, but the hackers demanded their payment in the virtual currency Bitcoin, which is harder to trace.

Prime Minister Theresa May said: "This is not targeted at the NHS, it's an international attack and a number of countries and organisations have been affected."

#### Cyber-attack forces shutdown of one of the US's largest pipelines

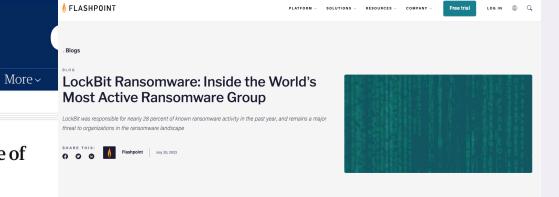
Colonial Pipeline said it shut down 5,500 miles of pipeline, which carries 45% of the east coast's fuel supplies



🗖 Oil storage tanks owned by the Colonial Pipeline Company in Linden, New Jersey. Photograph: Mark Lennihan/AP

One of the largest pipelines in the US has been shut down after an apparent cyber-attack, its operator has said.

Colonial Pipeline said it had shut down its 5,500 miles of pipeline, which carries 45% of the east coast's fuel supplies and travels through 14 southern

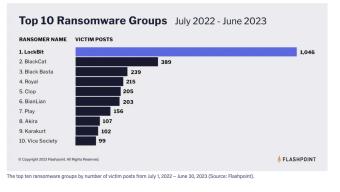




In the world of ransomware, LockBit has emerged as a prominent and widespread cyber threat, posing serious challenges to organizations worldwide.

In recent times, the group has gained notoriety for its sophisticated and ruthless strain of ransomware. It infiltrates computer systems, encrypts vital data, and demands hefty ransoms, leaving victims grappling with difficult decisions.

LockBit has been the dominant strain of ransomware over approximately the past year. According to Flashpoint data, it has accounted for 27,93 percent of all known ransomware attacks from July 2022 to June 2023.



Awareness, knowledge, and preparation are crucial. With a clear understanding of LockBit and the necessary preventive measures to guard against it, organizations can fortify their defenses and mitigate the risks posed by this ever-evolving cyber threat.

#### Motivation



There is limited research focused on how potential criminals are motivated to engage in <u>ransomware</u> activities

#### Research Aim

To investigate the social and technological discourse in the dark web that may foster ransomware-related criminal activities

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#### Data Collection

- A snapshot was taken on Dread based on our selection of 16 keywords
- The initial collected posts contained a sample of 19,109 candidate posts
- Candidate posts span a period of 1,720 days (between 16 February 2018 to 1 November 2022)
- Manual filtering was done and returned the final dataset of 1,279 posts, covering a period of 1,651 days (between 25 March 2018 and 30 September 2022)

Full set of the raw data available at: <a href="https://github.com/SocialSec2023-Paper-23/SocialSec-2023-Paper-23-Additional-Information">https://github.com/SocialSec2023-Paper-23-Additional-Information</a>

## Post Categories

- Hacker: The post indicates that its author has performed a ransomware attack
  - Sub-category: "group" and "individual"
- Potential Hacker: The post indicates that its author plans to perform a ransomware attack
  - Sub-category: "group" and "individual"
- RaaS Provider: The post contains a user offering RaaS for sale
  - Sub-category: "group" and "individual"
- News: The post refers to ransomware -related real world events (e.g., actual ransomware attacks)

## Post Categories (cont'd)

- Education: The post contains explicit educational information about ransomware related subjects
  - Sub-category: "request" and "provider"
- Information: The post requests or provides general information that cannot be classified as "Education" or "News"
  - Sub-category: "request", "provider", and "moderator"
- Debate: The post presents an opinion, often initiating or contributing to a debate
- Other: Posts that do not fit any of the previous categories

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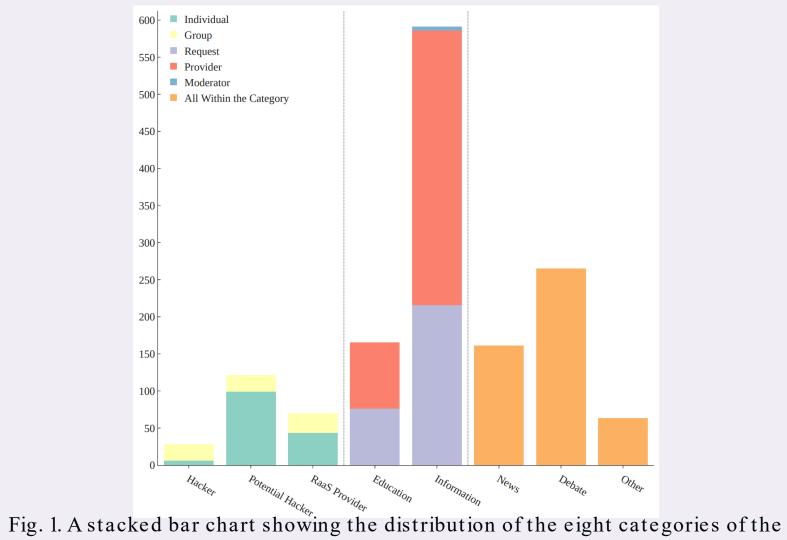
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## Mapping Posts

Table 1. The numeric breakdown of the posts among the eight categories

	Hacker		Potential Hacker		RaaS Provider		Education		Information		News	Debate	Other	
	Group	Individual	Group	Individual	$\operatorname{Group}$	Individual	Request	Provider	Request	Provider	${\bf Moderator}$	\	\	\
	22	6	22	99	26	44	76	89	216	370	5	\	\	\
Total	28		121		70		165		591		161	265	63	
Percentage	2.19%		9.46%		5.47%		$\fbox{12.90\%}$		46.21%			12.59%	20.72%	4.93%

## Mapping Posts (cont'd)



ransomware-related posts in the Dread forum

#### Information & Education - Share

"anyone happen to have the onion link to the recent babuk ransomware breach?" "can you tell me some gangs that offer raas services and how to contact them, please?" "curious if anyone has any information on if revil was paid by kaseyaor if they simply shut down to evade le. read today that kaseyawas able to obtain a decryptor key from a third party, any thoughts?"

## Debate - Morality

- Posts (marked as "Debate" category) often appear after an information or education request
- Many users debate the morality of using ransomware on anyone other than large companies
- During the COVID-19 pandemic, many condemned the attacks on healthcare facilities, citing the "impact of it on people's lives"
- Posts contribute to the building of trust between potential criminals and the emergence of more private criminal communities, as well as to encourage further learning

## Ransomware as a Service (RaaS)

- Many conversations would be around RaaS groups, such as LockBit, DarkSide, etc.
  - "looking for the lockbit2.0 on dread"
- The user friendly and easy-to-set-up nature of RaaS makes it ideal for newbies to pick up, especially when there are some support communities to learn how to use RaaS

## Dread – The Community

#### Horizontal Communication

- Due to the illegal nature of ransomware and Dread as a forum, the necessity of protecting it from law enforcement is paramount
- Because of this "us vs. them" mentality, there is an incentive to share knowledge while trying to elude law enforcement and prevent exposure

#### Vertical Communication

- Was found within a small group of respected and knowledgeable individuals
- E.g., a user who runs an extensive education course with many being "very impressed" with its contents

## Keywords

Table 2. The frequencies and percentages of the keywords being found in ransomware-related posts

Keywords	Ransomware	RaaS	REvil	Extortion	DarkSide	LockBit	Sodinokibi	BlackCat	Hive	Avaddon	BlackMatter
Frequency	618	58	44	39	32	10	7	3	2	1	1
Percentage	75.83%	7.12%	5.40%	4.79%	3.93%	1.23%	0.86%	0.37%	0.25%	0.12%	0.12%

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#### Conclusion

- Our dataset confirms that ransomware-related posts (1,279) exist on the Dread dark web forum
- These posts can generally be grouped into eight categories: *Hacker, Potential Hacker, RaaS Provider, Education, Information, News, Debate* and *Other*
- These posts pose a threat to cyber security, because they might provide a pathway for wannabe ransomware operators to get in on the act

#### Future Work

- More keywords and more variations of ransomware-related terms
- More data collection on different forums
  - Such as Russian Anonymous Marketplace (RAMP) and XSS
- Machine learning techniques can be employed
  - Classifying ransomware posts automatically
  - Automatic detection of such posts on platforms
- Considering how such posts should be handled, or how some followup intervention actions can be prepared







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